



Center for Medical Home Improvement (CMHI)

www.CareShare-CMHI.org



CareShare-CMHI.org

Do you want improved communication and coordination among the professionals who support your children?

CareShare allows you to manage and exchange day to day information about your child. This sharing can be among your family and your chosen professional partners at the doctor's office, school and/or community agencies or with specialists.



Center for
Medical Home
Improvement

Center for Medical Home Improvement (CMHI) CareShare-CMHI.org

CareShare-CMHI.org allows for family directed management and exchange of day to day information - among themselves and key professionals at the doctor's office, school, community agency, or with other specialists.

What is CareShare-CMHI.org? **CareShare** is an online communication resource. It is designed for families who have children or youth with special health care needs, and for the health, educational and other professional partners with whom they regularly interact. CareShare does not replace the medical record; rather, it adds an element of day to day information exchange for all involved "partners".

Who uses CareShare? Families whose children or youth have chronic health conditions or disabilities use CareShare. They use it to supplement their regular interactions with many doctors, nurses, teachers, therapists and other professionals. There is a need to be "on the same page". CareShare aims to overcome some of the obstacles to such ongoing communication.

Why CareShare?

- ✦ Separate systems of health care, education, and community services often mean fragmentation and aggravation for families and professionals. Families have asked for improved interagency cooperation and collaboration.
- ✦ Families can merge their insights, ideas and methods with those of their partners from different service agencies. CareShare offers a way for this to occur. Having a common communication place which is accessible in "real time" will improve outcomes. CareShare is for current and up to date information sharing (perspectives, pending meetings, decisions and/or observations). These data are available in snapshot form when and where needed.

How Does CareShare work? CareShare is a family-controlled care coordination tool. Parents and care givers are offered the use of CareShare by their medical home (*). Decisions to use CareShare are up to the family in partnership with staff at the medical home or community agency. Families choose a circle of key partners who will have access to information about their children and any content the family chooses to place on their *CareShare child's page*. CareShare also includes a *home page*, and a *community resource page*. Each family issues passwords to their selected CareShare partners.

How Does One Get Started? CareShare is new. Select "medical home" communities are trying it out (2006). If you live in one of these communities, CareShare may be available to you; there is no cost. Your doctor, nurse or care coordinator will guide your set up on the **CareShare-CMHI.org** website and enroll your identified community partners to join you there.

-
- ✦ General questions about CareShare can be directed to CMHI via the link on the CareShare homepage or directly to: The Center for Medical Home Improvement (CMHI) at Crotched Mountain Foundation, Greenfield, NH; 603-547-3311 Extension 272. You can learn more about the medical home at CMHI's website (www.medicalhomeimprovement.org).
 - ✦ * **Medical home** - refers to the place, the people, and the process of care where your child receives primary care. A great medical home offers family-centered health care provided with satisfaction by office staff.



Your Medical Home Community Communication Place

Wednesday, May 24, 2006

CareShare helps you exchange information about your child with key community partners - safely, securely, and privately.



Your Community:

Visit your medical home community page for local partners and events...

Jump to:

Concord, NH	▲
Crotched Mountain Families	▢
Dover, NH	▼
Exeter, NH	▼

How CareShare Helps You

Families want improved communication and coordination among the professionals who support their children. CareShare allows you to centralize and exchange needed daily information. This sharing may be among your family and chosen professionals at the doctor's office, school and/or with community agencies.

What is a medical home? A medical home combines:

- The place where primary care is offered
- A process of great care in that place, and

Your Family:

...Sign in for child/youth personal pages (as guided by your medical home)

Username

Password

How to sign up

Log into CareShare-CMHI.org to learn about CareShare; the home page describes a medical home, the purpose of care share and acts as a portal to individual communities, families and children.

On the following page you will see the screen interface for participating communities where you can view individual community partners and explanations of their roles, responsibilities and collaborative activities.

The final page is "Annie's Page", one example of an individual child, family and each of their selected community partners. Typically this may be five or six team members; Annie's page is a "test" page therefore multiple family partners are indicated on the "tabs" where all partners can share their insights, questions and concerns. Families manage access to their child's site.

CareShare's Community Pages for Exeter, New Hampshire

Community partners use their community page to explain their roles, responsibilities and collaborative activities. There is a community calendar of events for all viewers. The community discussion forum is password protected offering a private dialogue space for the community partners.

CENTER FOR MEDICAL HOME IMPROVEMENT (CMHI) Home | About | Contact

 *Your Medical Home
Community Communication Place*

www.careshare-cmhi.org

Hello demo ([my profile](#) | [logout](#)) Wednesday, May 24, 2006

Exeter, NH Home

Discussion Forum

Events & Announcements

Help

Jump to community:
select one...

Jump to family:
select one...

Exeter, NH

Welcome to the Exeter, New Hampshire community. Exeter Pediatric Associates is the medical home associated with this website, in conjunction with some community partners.

Community Partners:

- [Exeter Pediatric Associates - Medical Home](#)
- [Coastal Counselling Associates](#)
- [Exeter Elementary Special Education Services](#)
- [Exeter Psychological Associates](#)
- [Richie McFarland Children's Center \(RMCC\)](#)
- [Sally Sugatt \(LICSW\)](#)
- [SeaCare Health Services Children's Connection](#)
- [Seacoast Mental Health Center](#)

Discussion Forum:

- [CareShare testing](#) by J. McAllister, CMHI on 16 May 2006
- [Exeter Community Partners](#) by Jody Couillard on 18 Apr 2006
- [Exeter Community Partners](#) by J. McAllister, CMHI on 11 Apr 2006
- [Welcome to xb Forum 1](#) by Administrator on 18 Nov 2005

Upcoming Events and Announcements:

Exeter, NH's Events

- 06/21/2006 07:30 pm [Community Partners Meeting](#)



The following page shows an example of Annie's Page

Annie's page is managed by the family. They invite partners to participate in their day to day information exchange and sharing. A click on each partner's tab takes you into a file for that person to share insights and observations as well as express questions. There is also a thematic dialog section and (out of view) a calendar to post events, appointments and learning opportunities relevant for Annie.

CENTER FOR MEDICAL HOME IMPROVEMENT (CMHI) Home | About | Contact



*Your Medical Home
Community Communication Place*

Hello demo ([my profile](#) | [logout](#)) Family section: Oakley, Annie Friday, May 26, 2006

Oakley, Annie Home

All About

Sharing

Dialog

Events & Announcements

Page Controls

Help

Jump to community:
select one... ▾

Jump to family:
select one... ▾

 Note: click the Info icon to explain the purpose of each section

Welcome to Annie's Home Page

Purpose of Annie's page

Your child or youth may interact with different people in multiple places everyday. CareShare helps your family and these people or "community partners" to stay in touch. It is important to "be on the same page" with one another, to have current knowledge and understand goals. CareShare allows your family and your chosen community partners to exchange information on a regular basis. You can use CareShare to update one another and share relevant information whenever needed.

All About Annie Help

(DEMO) We're so very proud of our daughter, Annie. She is humorous, curious and loving. The best way to relate to Annie is to talk about butterflies. Her sister and brother are...

[more of Annie's story & pictures >>](#)



Partners' Sharing About Annie Help

Ben Hillyard	dad/guardian Oakley 05/06/06	demo 05/16/06	Greg Prazar, MD
J. McAllister, CMHI 05/16/06	Jody Couillard	Karen Rowell	Kathy Crompton
L. Reed, CMHI	mom/guardian Oakley 03/14/06	Peggy Small-Porter	Pierre Schmidt
Sally Sugatt	Sheryl Kamman	Susan Curtis	Ted Wingate (close)

Our family is willing to do whatever it takes to help Annie learn, grow and make friends.

Dialog About Annie Help

- [New school nurse](#) by Jody Couillard on 18 Apr 2006
- [New school nurse](#) by teacher-1 on 11 Apr 2006
- [shall we discuss the upcoming school field trip?](#) by teacher-1 on 11 Apr 2006
- [Welcome to Annie Oakley](#) by Administrator on 19 Mar 2006



Center for Medical Home Improvement (CMHI)
CareShare-CMHI.org

Family Form

(Please print)

"Child/Youth" Identifying Name (e.g. Annie's Page):

_____ (This name will appear on your child's private pages)

Child:

First Name: _____ Middle: _____ Last _____

Other Children: _____

Family Name: _____

Accounts:

Primary Account :(The family is the primary account holder; please use 1 family name and address.)

Full Name: _____

Email address: _____

Your "medical home" (e.g. Smalltown Pediatrics):

Name: _____ Town or City: _____

Partner Accounts (you can choose as few or as many partners as you need)

Full Name _____ Email _____

Full Name _____ Email _____

Full Name _____ Email _____

Full Name _____ Email _____

Full Name _____ Email _____

Full Name _____ Email _____

Full Name _____ Email _____

Full Name _____ Email _____

Center for Medical Home Improvement CareShare-CMHI.org - consent form

Name: _____

Email: _____

Phone: _____

Ground rules for Using CareShare-CMHI.org

- With the family's consent, any family or community partner, in collaboration with their medical home (primary care practice staff) can initiate a Care Share Page for a child.
- It is the child/youth's parents or guardians who grant access privileges to their child's page and the duration of access to information.
- All information is shared in the spirit of collaboration helping to contribute to a consistent approach to each child from a well informed team.
- CareShare is not meant to replace typical medical information exchange, the electronic medical record, clinician and other professional discourse, nor the necessary face to face contact to develop and maintain a relationship.

Risk of Using CareShare-CMHI.org

Transmitting information using CareShare-CMHI.org has a number of risks that all partners (patient and parent/guardian, clinicians, educators, etc) should consider before using. Information could be saved, copied, circulated and therefore shared with unintended recipients.

Conditions for the Use of CareShare-CMHI.org

I will use all reasonable means to maintain security and confidentiality of CareShare content. I am not liable for improper disclosure of confidential information that is not caused by my intentional misconduct.

Patient and parent/guardian, clinicians, educators, and their staff cannot guarantee that any particular communication will be read and responded to within any particular period of time but will make every effort to be timely and prompt.

- The patient (parent/guardian) should schedule an appointment if the issue is too complex or sensitive to discuss via CareShare.
- It is the patient's (parent/guardian) responsibility to follow-up and/or schedule an appointment if warranted.
- It is the primary care staff and community partners' responsibility to suggest an appointment for follow up as deemed appropriate.

PATIENT (PARENT/GUARDIAN) ACKNOWLEDGEMENT AND AGREEMENT

I acknowledge that I have read and fully understand the conditions and instructions outlined above.

Patient (parent/guardian) Signature: _____ Date: _____

CareShare Partner Signature: _____ Date: _____

(Person helping the family with CareShare set up; or each partner. Additional partners can sign the back if choose).

Center for Medical Home Improvement
CareShare-CMHI.org - consent form

CareShare Partner Signature: _____ Date: _____

CareShare Partner Signature: _____ Date: _____

CareShare Partner Signature: _____ Date: _____

CareShare Partner Signature: _____ Date: _____

CareShare Partner Signature: _____ Date: _____

CareShare Partner Signature: _____ Date: _____

CareShare Partner Signature: _____ Date: _____

Center for Medical Home Improvement (CMHI)

www.CareShare-CMHI.org

© CMHI 2006